

ProAct™ Software

Setpoint Management

ProAct™ software's setpoint management capabilities are designed to protect stores' energy savings and reduce unnecessary service calls. Particularly important if stores have been properly commissioned, this service provides regular reports detailing unauthorized setpoint changes in each store. These unauthorized changes cause energy drift, which slowly erodes the energy savings a commissioning program achieves.

ProAct software enables retailers to manage setpoints from many different facility management systems, allowing them to control their enterprise through a single viewpoint. Reports let retail operators quickly see what changes have been made, and let them approve or reject any at the click of a mouse. ProAct software's economic impact tool highlights the cost of setpoint changes, in addition to aggregating costs by service provider.



Benefits

- Protect your investment in facility management systems
- Protect against post-commissioning energy drift
- View and aggregate setpoint change data across the chain for total site and enterprise management
- Ensure operational issues are actually fixed, and not masked
- Quantify the financial impact of setpoint changes
- Identify stores with higher change rates to gain insights into performance issues
- Data available on a secure website

ProAct™ Setpoint Management

Available Service Levels

Web Access

- Customer to evaluate setpoint change validity, & manage e-mail notifications
- 24 x 7 x 365 Availability
- Customizable setpoint verification lists
- Monthly download & verification of setpoints
- Service provider metrics
- Date mining and export to Excel & .pdf
- Facility management systems supported:

Emerson	Com-Trol
E2	MCS-6000
E1	MCS-5000
RMCC	MCS-4000
BEC	

- Data archived on secure website
- Setpoint exceptions report
- Benefit loss report to see overall financial impact

Resolution Service

This service includes all Web Access level deliverables, plus the following:

Emerson Energy Specialist performs the following for each customer via the ProAct® Service Center:

- Manages e-mail notifications sent to service providers
- Reviews & evaluates service provider responses for final resolution of setpoint change validity



Don't React, ProAct

Retail Solutions brings an unequalled blend of experience, technology and data analysis expertise to our comprehensive monitoring and facilities management services. It's a proven combination that cuts your energy and maintenance costs dramatically.

Our ProAct Service Center provides you with an enterprise view of your operations, making it easy to connect to and access vital information. We are trusted by thousands of sites, 24 hours a day, every day of the year, to make sure their facilities are consistently running at optimum levels. Don't react to problems, ProAct.



Intelligent Store™ Architecture

Setpoint management capabilities are inside the ProAct software suite, which is a component of Emerson's Intelligent Store™ architecture. The architecture creates an integrated suite of products and services that provide retail operators a new level of sophistication and insight into their operations. When integrated or linked together, these innovative products and services can provide maintenance, energy, and reliability gains. Also included in the Intelligent Store are the E2 Facility Management System, Control Link device controller, Intelligent Store Discus® compressor, select Lennox HVAC units, and other third party devices. For more information on Emerson's Intelligent Store, the Control Link platform, or facility monitoring and field services, please visit EmersonRetailSolutions.com



Emerson Retail Solutions
1640 Airport Road NW, Suite 104, Kennesaw, GA 30144
770.425.2724
EmersonRetailSolutions.com

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